Position Description

Senior Manager, Technology Strategy & Engagement

Portfolio: Digital & Technology | Unit: Technology Strategy & Engagement | Award: N/A

ABOUT THE RACP	The Royal Australasian College of Physicians ('RACP') connects, represents, and trains specialists from a number of specialities across Australia and Aotearoa New Zealand. The RACP provides services to support the delivery of training, continuing professional development, and health policy and advocacy to medical health professionals.
POSITION PURPOSE	The Digital & Technology portfolio enables the College's strategy through secure, reliable and continuously improving technology platforms, data and digital products, delivered under a platform/product operating model with clear business and IT ownership. The Senior Manager, Technology Strategy & Engagement is the orchestration layer of the CIO Office, connecting IT with business Product Owners, Finance, EPMO, People & Culture and the Senior Leadership Team. The role owns IT strategy alignment, portfolio prioritisation, funding and investment governance, benefits tracking and realisation, product and platform governance cadence, enterprise reporting, business engagement and demand intake, resource capacity planning, change and adoption oversight, and the emerging technology pipeline. As a key member of the Digital & Technology Leadership Team, the Manager contributes to the development and execution of the College IT strategy and uplifts capability where needed, ensuring investment decisions are transparent, prioritised and traceable to business value.
KEY ACCOUNTABILITIES	- Lead IT strategy alignment and translate College strategy into a prioritised, funded and sequenced technology portfolio. - Own investment and funding governance, including business case standards, approval pathways, portfolio reporting and benefits realisation tracking. - Establish and run the product and platform governance cadence with Business Product Owners and IT Platform Owners. - Lead business engagement and demand intake, ensuring a single, transparent front door into IT. - Oversee product operations and delivery governance, including release coordination and portfolio reporting. - Lead change, adoption and training capability so technology change lands and delivers measurable benefit. - Manage the innovation and emerging technology pipeline, including ideation, safe experimentation and pilots with AI

	and automation. - Own vendor and service management for major operational technology vendors, service levels and performance. - Build and develop a high-performing portfolio, engagement and product operations team.
COMPLEXITIES	- Orchestrating outcomes across functions and vendors where delivery resources are not under direct control. - Balancing demand from across the College against constrained funding and capacity. - Shifting the organisation from project-based delivery to a persistent product and platform model. - Maintaining governance discipline while enabling the ITOM principle of guardrails over approvals. - Establishing benefits realisation in an environment where baselines and measures are not yet mature.
ROLE DIMENSIONS	Reporting Line: CIO Direct Reports: ~4 Team Reports: ~8
EXPERIENCE	**Essential** - Formal qualifications in information systems, business administration, or a related field, and/or equivalent work experience. - 5+ years' experience leading portfolio, investment governance or technology strategy functions in a comparable environment. - Demonstrated experience establishing portfolio prioritisation, investment governance and benefits realisation frameworks. - Experience transitioning an organisation from project delivery to product/platform operating models. - Strong financial acumen, including technology investment planning, forecasting and value tracking. - Demonstrated experience leading change, adoption and business engagement capability. - Experience managing significant technology vendors, contracts and service performance. - Excellent analytical, strategic conceptual thinking, strategic planning and execution skills. - Demonstrated ability to develop and communicate a technology vision that inspires and motivates staff and aligns with both IT and business strategy. - Effective influencing and negotiation skills in an environment where resources may not be in the direct control of this role. - Excellent verbal and written communication skills, including the ability to explain technical concepts and technology benefits to business leaders and staff. - Strong vendor management and partner relations skills to identify and leverage resources both internal and external to the organisation.

	- IT Capabilities: Microsoft Office Suite, SharePoint and video/teleconferencing platforms. **Desired** - Post-graduate qualification in business, technology or portfolio management. - Portfolio, programme or agile certifications (MoP, MSP, SAFe or equivalent). - Experience working in NFP, member-based or education organisations. - Experience introducing AI and automation opportunity pipelines.

We are **Accountable**

We act with integrity, taking responsibility for actions and outcomes.

We **Collaborate**

We share information, foster participation, and build relationships for common goals.

We **Indigenise** and **Decolonise**

We partner, resource and embed Indigenous knowledge and ways to accelerate culturally safe change, to achieve equitable Indigenous futures.

We **Lead** the way

We reflect, adapt and learn in delivering best practice.

We are **Respectful**

We recognise our rich diversity and value each other's needs and contributions.