

**THE ROYAL AUSTRALASIAN COLLEGE OF PHYSICIANS
CONSUMER ADVISORY GROUP**

Kaimanaakia Oranga | Consumer Representative (Māori)

Position Description

1. PURPOSE
Recognising the strong evidence supporting the benefits of consumer engagement, the RACP has established the Consumer Advisory Group. The Consumer Advisory Group is a standing committee representing the broad views of the community in the work of the RACP. The Consumer Advisory Group comprises up to eight members, including Aboriginal and/or Torres Strait Islander and Māori representation, and one physician, who will Co-Chair the Group with a consumer Co-Chair.
2. ROLE AND RESPONSIBILITIES
The role and responsibilities of the Consumer Advisory Group are to: • Provide advice to support effective implementation of strategies to improve consumer engagement and patient centred care across RACP activities. • Provide strategic advice on the integration of patient centred care in the RACP's professional standards and education approaches. • Review existing resources and participate in the development of new learning resources focused on patient centred care. • Contribute to the development of assessment approaches that incorporate a focus on patient centred care. • Participate in the development of studies to evaluate outcomes of trainee and physician engagement with patient centred care. • Provide a central focus in integrating the consumer voice and priorities into policy and advocacy activities at the RACP. • Promote effective relationship building with key patient groups, including those representing marginalised and condition specific organisations, to enable wider consultation on priority projects. • Support advocacy initiatives for a work culture within healthcare settings that promotes delivery of effective patient centred care.
3. NUMBER OF MEETINGS
The Consumer Advisory Group meets four times per year, with one face-to-face meeting and three videoconferences (Zoom). Face-to-face meetings are generally held in RACP offices in Sydney.
4. ANTICIPATED WORKLOAD
Most work will occur during scheduled meetings. There is likely to be up to two hours of pre-reading required before face-to-face meetings and one hour prior to videoconferences (Zoom). Consumer Advisory Group members may be asked to respond to out-of-session requests, for example, providing feedback on consultation requests.
5. TRAVEL REQUIREMENTS AND FEES
Consumer Advisory Group members may be required to travel for face-to-face meetings. Travel expenses will be covered as per the RACP Travel Policy and Guidelines Australia and New Zealand.



6. SELECTION CRITERIA

The following criteria will be considered:

- Demonstrated understanding of the complexity of medical practice and health systems.
- High level communication skills and demonstrated ability to work collaboratively with a range of stakeholders to build positive partnerships.
- Ability and capacity to prepare appropriately and diligently for participation in RACP activities.
- Demonstrated commitment to valuing diversity and to maintaining the highest professional and ethical standards in relation to the role.
- Governance/regulatory and oversight experience and the ability to think critically and analytically.
- Willingness and ability to devote time and energy to the role within the Consumer Advisory Group.
- The RACP is focused on advancing diversity, equity & inclusion. Expression of Interests from people who identify as a person living with a disability (or a carer) are encouraged and will be highly regarded.

For further information, please contact the Senior Executive Officer, Consumer Advisory on consumers@racp.edu.au