# We live in the Experience Economy

"People will forget what you said, people will forget what you did, but people will never forget how you made them feel."

Maya Angelou



## Where Al doesn't currently go...

### Expressive | Social | Emotional | Relationships

Specific NOT General Purpose Intelligence
Intelligence NOT Emotional Intelligence
Reads Data NOT Humans
Unconscious NOT Conscious
Narrow Al NOT General Al
Low trust NOT High Trust



What if we made it easier for humans to interact with machines?

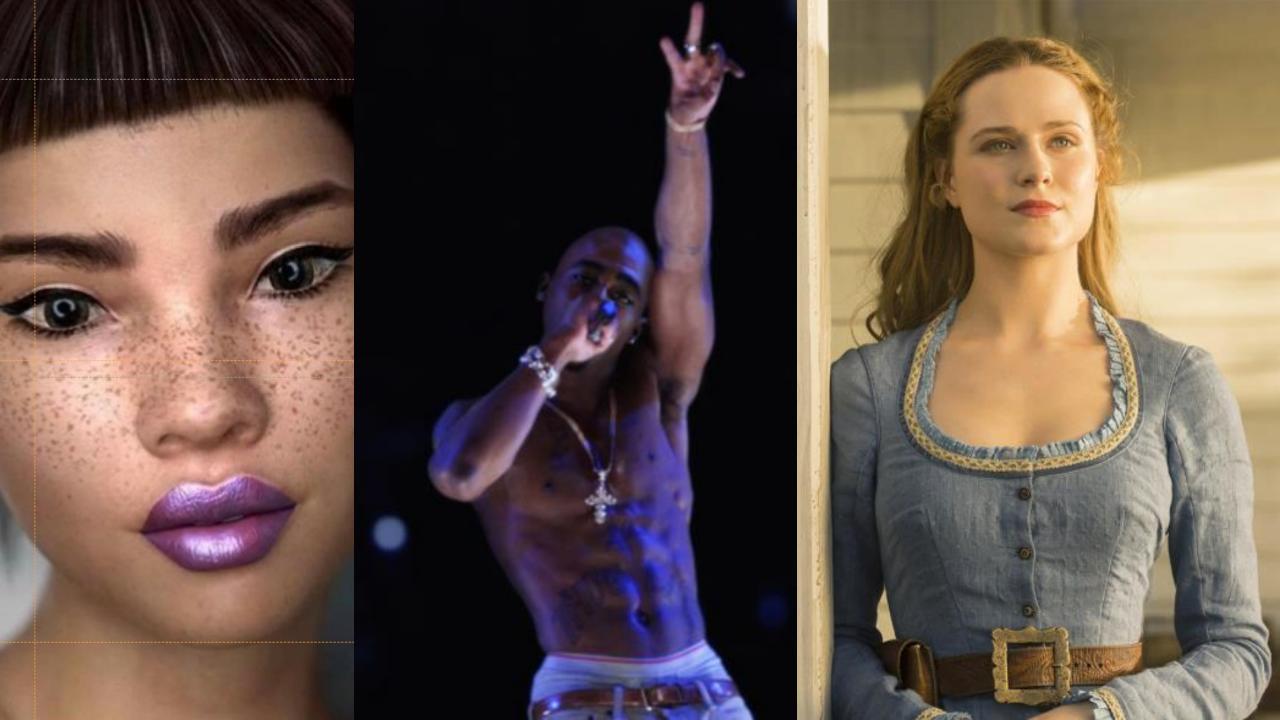
What if AI and machines easily related to humans?

What if machines could learn from the total interaction, not just data?

What if humans could affect the experience Al and machines create?

What if this became a Human OS for Al?





## From human vs. machine to human + machine

## Putting a face on technology and Al, creating interactions

What if you could bridge the human-machine divide?

# The future of animation

#### From

- Actors,
- Motion Capture
- Pre-recorded content
- Scripts

#### To

- Digital Brains
- 3D Characters with EQ
- Experiential Learning
- Natural Language Generation
- AR/VR Worlds

# We are creating the future of human to machine cooperation at the intersection of personalized interaction and specialized knowledge through:



a HumanOS For Artificial Intelligence



a Digital Brain and pioneering research in Experiential Learning



Creating Digital
DNA to enable
us to personalize
and
autonomously
animate at scale



# A Digital Brain modelled on research from some of the world's leading neuroscientists

Our Digital Brain simulates reflexive, emotional and cognitive processes which control attention, learning, sensing and the responsive actions of our digital human to autonomously synthesize human like behaviour in real time

#### **Core Control Systems**

- Digital Brain Stem
- Digital Limbic System
- Digital Cortex System

## Models of key Brain Functions and Capabilities

- Attention
- Memory and Learning
- Sensing and Perception
- Emotion
- Communication and Language
- Action Control
- Curiosity and Creativity

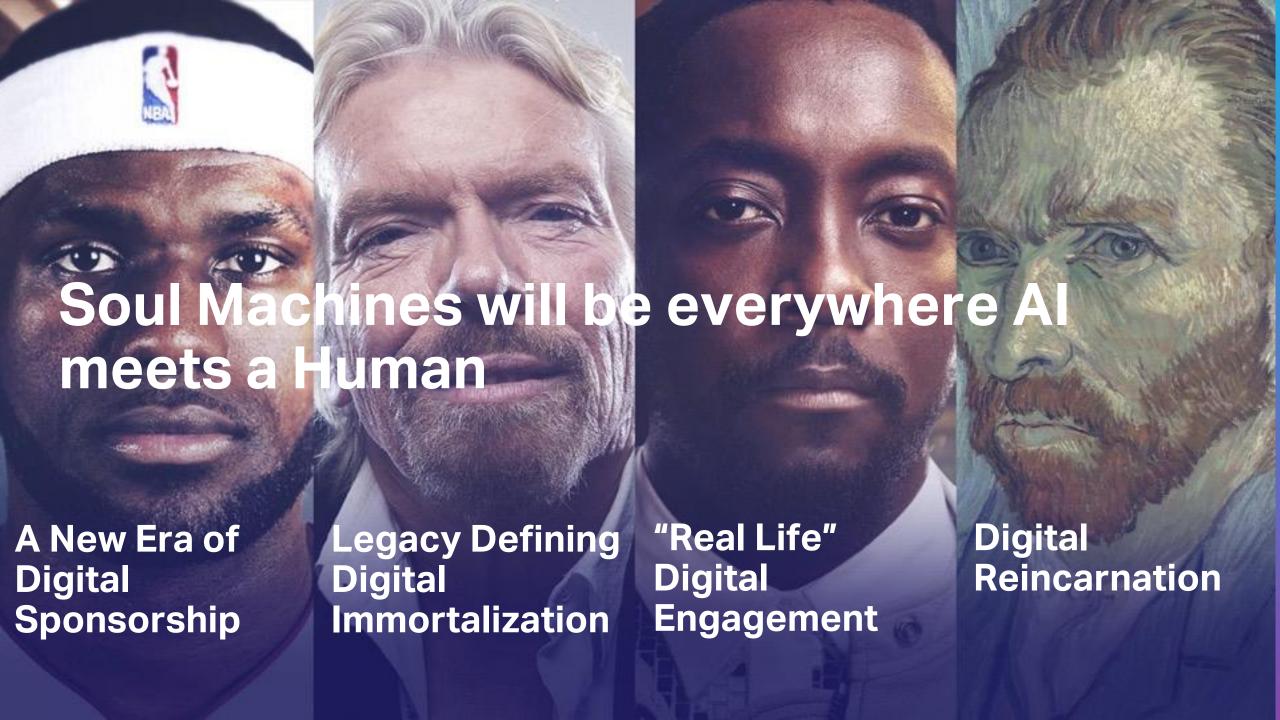
SOU

machines

## Billions of Digital Humans

	NOW 10,s of Soul Machines 10,000s conv/mnth	<b>1-3 Years</b> 1,000s of Soul Machines Millions of conv/mnth	<b>5+ Years</b> Millions of Soul Machines Billions of Conv/mnth
Financial Services	FAQ Digital Customer Service HR Training	Digital Personal Bankers Advisors	Personalized Financial Advisors
Automotive	FAQ Digital Sales Customer Care	Single Brand / CX Sales & Service	In-Car Digital Chauffeurs New Interfaces
Education	STEM Tutorials Online Learning	Digital Teachers	Personal Coaches
Healthcare	Frontline Health Service Agent	Digital Health Professionals	Personal Wellness Advisors
Brand & Celebrities	Grand Master Iconic Musician Premier Football Club	Major Talent Agencies Media, Entertainment & Sports	AI + Artificial Humans Meet AR/VR Robotics





# Democratizing & Disrupting the Economics of Human Interaction

- Defining the UX for Artificial Intelligence
- Building the next enterprise Customer Experience branding, marketing, advertising, sales and customer service
- Creating the future of non linear story telling and digital engagement in Film, Television and the AR/VR worlds we create
- Delivery of personalized education and healthcare to everyone everywhere



soul