## Revalidation – where are we up to?

Professor EA (Liz) Farmer Chair Expert Advisory Group Revalidation RACP Congress 2017

#### Background

- Expert Advisory Group (EAG): Jan 2016
- EAG role:
  - consider contemporary international research/practice
  - provide *Interim Report* on options for revalidation in Australian context for consultation
  - Provide *Final Report* Mid 2017

#### **Expert Advisory Group**

- Independent members
- No prior assumptions
- Serving the (unique) Australian environment
- Providing a clear definition of
  - the purpose
  - the conceptual basis of revalidation
  - the evidence, and
  - consequent opportunities for Australia

#### Interim report for consultation

- Add value provide a thoughtful and intelligence-led basis for thinking about future models
- Articulate discussion points for inclusive stakeholder consultation
- Develop "return on investment" thinking

#### **Consultation highlights**

- Consultation August to November 2016
  - Colleges, CPMC, Medical Deans, AMA and others
  - State and territory Stakeholder forums >400 stakeholders
- >1000 individual doctors -online discussion forum and (+ consumers) online survey
- 116 written submissions

#### **Consultative Committee**

- CPMC
- AIDA
- Australian Medical Council
- Australian Medical Association
- Medical Deans Australia and New Zealand
- Health Workforce Principal Committee of the Australian Health Ministers' Advisory Committee
- AHPRA
- Medical Council of New South Wales
- Health complaints entities
- Pre-vocational training organisations
- Professional indemnity insurers
- Community representatives

#### Dual aims of revalidation



#### A conversation

But how do we achieve a competent workforce?

"It can happen only if the individuals in the workforce keep learning. ...the assurance of lifelong learning is the prime aim for which a regulator should strive. So the issue here is to develop ...strategies that help learning."

Southgate & van der Vleuten P. 14

#### A conversation

## How do we guarantee public safety?

Southgate & van der Vleuten p. 14

The next purpose for the regulator is to guarantee patient safety by safeguarding the public from poorly performing individuals in the workforce.

"These two purposes should be separated, even firewalled, and treated differently in developing a ...strategy."

#### Intelligence-led and risk-based

What supports our dual propositions?

- Significant high-level evidence about what works in CPD
- Insights are emerging about performance risk factors and supports

#### Underlying principles

## smarter not harder

Strengthened and reshaped CPD should increase effectiveness but not require more overall time

#### **Underlying principles**

All recommended approaches should:

#### integrated

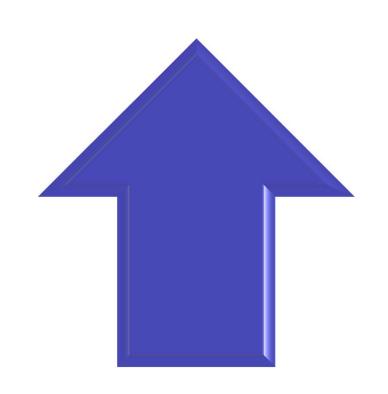
- integrate with and draw on existing systems where possible and avoid duplication of effort.
- focus on outcomes not inputs

#### **Underlying principles**

relevant, practical and proportionate All recommended approaches should be

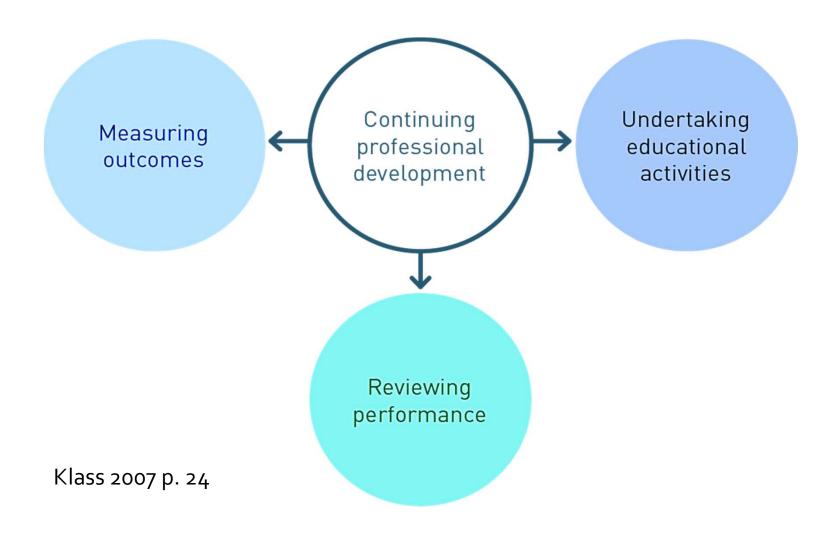
- relevant to the Australian healthcare environment
- feasible and practical to implement for doctors and Colleges
- proportionate to public risk

#### Strengthened CPD



Evidence-based approaches to CPD best drive practice improvement and better patient healthcare outcomes

Strengthened CPD in consultation with the profession and the community, is our core approach to maintaining and enhancing performance



#### Types of CPD **Undertaking** Reviewing performance Measuring outcomes educational activities lectures peer review of · clinical audit · review of medical conferences performance peer review of reading records research medical records · mortality and peer discussions supervision morbidity reviews workshops of cases, critical clinical indicators • grand rounds incidents, safety and comparison of · on line learning individual data with quality events • multi-source local, institutional, feedback from peers, regional data sets · review of individual medical colleagues, and comparative data co-workers, patients, other health from de-identified large datasets eg practitioners Medicare, PBS

#### Prevention of harm

A small percentage of doctors are not performing to expected standards

- Mandate to the profession:
  - Deepen understanding of factors associated with risk to performance
  - Improve understanding of supports
  - Continue to strive to improve patient safety

## Understanding risk better: where can we look?

#### Known risk factors

- From regulatory data
- From complaints data
- From malpractice data
- From hospital outcomes data etc



## Understanding risk better: what do we know?

#### Some known risk factors

- Older age
- Number of prior complaints
- Time since last complaint
- Isolated practice
- Specialty
- Male >Female



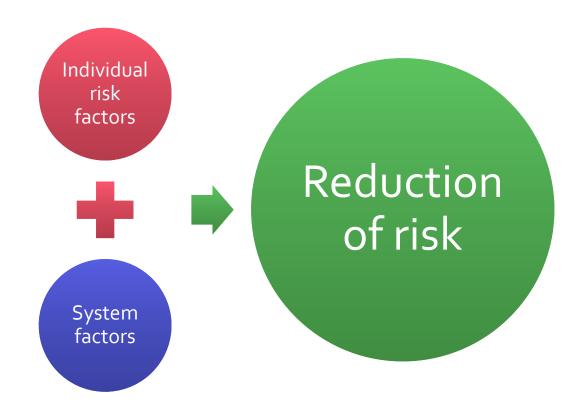


## Understanding supports better

#### Some known supports:

- High quality CPD
- 2. Group/team practice
- 3. Volume
- 4. Organisational supports/scope
- 5. Early peer intervention (Vanderbilt)

#### ...different avenues for thinking



#### Where to start?

#### **POSSIBLE RISKS**

- Older age (70 and beyond)
- Multiple complaints

### **UPSTREAM SUPPORTS**

Early identification and action

## looking at risk

"Structural versatility"

- Investigate range of tools available
- Understand types of risk that pose special challenges to patient safety
- Improve action where needed

Malcolm K. Sparrow Harvard University

A better safety net: effective and proactive interventions

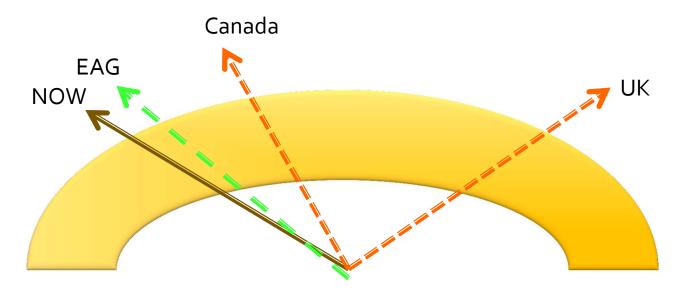
#### System design

Early ID of performance issues requires equal focus on information sharing and educational strategies

# A better safety net: effective and proactive interventions

#### System design

- How can we support doctors to rapidly improve performance if required?
- Who is or could be responsible for action at various levels?
- What does action look like?



High self regulation

High external regulation

#### References

- All page numbers for references are as found in the Interim Report except for the following:
- Dickson N 2015 | JOURNAL of MEDICAL REGULATION VOL 101, NO 3 p. 10
- Sparrow M. 2014 The Art of Harm-Reduction Lessons From The World Of Regulatory Practice. IAMRA Conference 2014. Harvard University (USA): 2014.
- Chaudhry HJ, Gifford JD, Hengerer AS. Ensuring Competency and Professionalism Through State Medical Licensing. *JAMA*. 313 (18): 1791-2. May 12, 2015.
- Thanks to Marie Bismark for 2 slides as presented at IAMRA 2016