

**THE ROYAL AUSTRALASIAN COLLEGE OF PHYSICIANS
CONSUMER ADVISORY GROUP**

Consumer Representative

Position Description

1. PURPOSE
<p>Recognising the strong evidence supporting the benefits of consumer engagement, the RACP has established the Consumer Advisory Group. The Consumer Advisory Group is a standing committee representing the broad views of the community in the work of the RACP.</p> <p>The Consumer Advisory Group comprises up to eight members, including Aboriginal and/or Torres Strait Islander and Māori representation, and one physician, who will Co-Chair the Group with a consumer Co-Chair.</p>
2. ROLE AND RESPONSIBILITIES
<p>The role and responsibilities of the Consumer Advisory Group are to:</p> <ul style="list-style-type: none"> • Provide advice to support effective implementation of strategies to improve consumer engagement and patient centred care across RACP activities. • Provide strategic advice on the integration of patient centred care in the RACP's professional standards and education approaches. • Review existing resources and participate in the development of new learning resources focused on patient centred care. • Contribute to the development of assessment approaches that incorporate a focus on patient centred care. • Participate in the development of studies to evaluate outcomes of trainee and physician engagement with patient centred care. • Provide a central focus in integrating the consumer voice and priorities into policy and advocacy activities at the RACP. • Promote effective relationship building with key patient groups, including those representing marginalised and condition specific organisations, to enable wider consultation on priority projects. • Support advocacy initiatives for a work culture within healthcare settings that promotes delivery of effective patient centred care.
3. NUMBER OF MEETINGS
<p>The Consumer Advisory Group meets four times per year, with one face-to-face meeting and three videoconferences (Zoom). Face-to-face meetings are generally held in RACP offices in Sydney.</p>
4. ANTICIPATED WORKLOAD
<p>Most work will occur during scheduled meetings. There is likely to be up to two hours of pre-reading required before face-to-face meetings and one hour prior to videoconferences (Zoom).</p> <p>Consumer Advisory Group members may be asked to respond to out-of-session requests, for example, providing feedback on consultation requests.</p>
5. TRAVEL REQUIREMENTS AND FEES
<p>Consumer Advisory Group members will be required to travel for face-to-face meetings. Travel expenses will be covered as per the RACP Travel Policy and Guidelines Australia and New Zealand.</p>



6. SELECTION CRITERIA

The following criteria will be considered:

- Demonstrated understanding of the complexity of medical practice and health systems.
- High level communication skills and demonstrated ability to work collaboratively with a range of stakeholders to build positive partnerships.
- Ability and capacity to prepare appropriately and diligently for participation in RACP activities.
- Demonstrated commitment to valuing diversity and to maintaining the highest professional and ethical standards in relation to the role.
- Governance/regulatory and oversight experience and the ability to think critically and analytically.
- Willingness and ability to devote time and energy to the role within the Consumer Advisory Group.
- The RACP is focused on advancing diversity, equity & inclusion. Expression of Interests from people who identify as a person living with a disability (or a carer) are encouraged and will be highly regarded.

For further information, please contact the Senior Executive Officer, Consumer Advisory on consumers@racp.edu.au