Click on each type of difficulty to view the relevant support stages.
STAGE 1
Local Training Setting

Identify
Assess and diagnose
Support and manage

Identify difficulty
Assess and diagnose

Supervisor/trainee relationship

Issue resolved
Take informal action to resolve difficulty

Issue resolved
Escalate unresolved difficulty for formal action locally

Issue not resolved
Refer to Training Support Unit
STAGE 1
Local Training Setting

STAGE 2
Committee Monitoring and Review

STAGE 3
Comprehensive Review of Training and progression decision

**TRAINING SUPPORT PATHWAY**

1. **Identify**
   - Identify difficulty
   - Assess and diagnose

2. **Trainee performance/progression**
   - Escalate unresolved difficulty: develop and implement Improving Performance Action Plan (IPAP)
   - Review and assess progress at date specified on IPAP

3. **Review Supervisor’s Report and progress against IPAP**
   - Progression decision
   - Exhausted eligible exam attempts
   - Exit from program
   - Next supervisor continues with current, or develops new, IPAP
   - Follow process outlined in Stage 1
   - Additional training and/or assessments may be required
   - Issue resolved

4. **Comprehensive Review of Training**
   - Trainee continues in the training program with conditions and ongoing support
   - Exit from program
   - Conditions met
     - Continue in training program
   - Conditions not met
     - May exit from program

**Additional period of support**

**Issue resolved**

**Issue not resolved**

**Support and manage**

**Take informal action to resolve difficulty**

**Back to start**

Show full pathway
Identify difficulty

Assess and diagnose

Training setting

Issue resolved
Take informal action to resolve difficulty

Issue not resolved
Escalate unresolved difficulty for formal action locally, with reference to the Accreditation of Training Settings Policy

Issue resolved
Refer to Training Support Unit

Identify

Assess and diagnose

Support and manage

STAGE 1
Local Training Setting
TRAINING SUPPORT PATHWAY

STAGE 1
Local Training Setting

Identify difficulty
Assess and diagnose
Workplace and employment
Refer to employer HR policies

Identify
Assess and diagnose
Workplace and employment
Refer to employer HR policies

Back to start
Show full pathway
**TRAINING SUPPORT PATHWAY**

1. **STAGE 1**
   - Local Training Setting
   - **Identify** difficulty
   - **Assess and diagnose** difficulty:
     - Develop and implement Improving Performance Action Plan (IPAP)
     - Review and assess progress at date specified on IPAP
   - **Issue resolved**
     - Take informal action to resolve difficulty
   - **Issue not resolved**

2. **STAGE 2**
   - Committee Monitoring and Review

**Support and manage**
TRAINING SUPPORT PATHWAY

STAGE 1
Local Training Setting

Identify
Assess and diagnose

Trainee performance/progression

Issue resolved
Take informal action to resolve difficulty

Escalate unresolved difficulty: develop and implement Improving Performance Action Plan (IPAP)

Review and assess progress at date specified on IPAP

Issue resolved
Issue not resolved

STAGE 2
Committee Monitoring and Review

Support and manage

Training Committee review and progression decision

Additional period of support

Review Supervisor’s Report and progress against IPAP
Progression decision

Exhausted eligible exam attempts
Exit from program

STAGE 3
Comprehensive Review of Training and progression decision

Comprehensive Review of Training

Trainee continues in the training program with conditions and ongoing support

Exit from program

Conditions met
Continue in training program

Conditions not met
May exit from program

Back to start
Show full pathway