As you listen to the speakers organise your thoughts (notes or questions) into a:

- rose (positive)
- ☐ thorn (challenges) or
- bud (opportunities)







"HCD is about listening to our customers and really understanding how and where we can help, so we can design innovative solutions they want and value."



Rose, Thorn, Bud

A technique for identifying things as positive, negative, or having potential - organise your thoughts into a rose, thorn or bud



Discuss amongst your table your notes on the speaker presentations:

- rose (positive)
- thorn (challenges) or
- bud (opportunities)

Where does work happen today?









How might we make unhealthy work like smoking in the office?

Creative Matrix

A format for sparking new ideas at the intersections of distinct categories





Working individually (but as a team) use the Creative Matrix to generate as many ideas as you can in 10 minutes - one idea per Post-It® note