Injury Management and Mental Health for First Responders: A Northern Territory Perspective

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- Highest Number of Active Claims (150)
- 2nd Highest Number of New Claims (71 in 2018)
- Highest Cost per Claim (60% higher than scheme)



- Partnership Approach
- Specific Targeted Training
- Embedded Staff within Agency
- Mobile Case Management Model
- Geographic Coverage
- Alice Springs
- Katherine
- Darwin
- Early RTW Outcomes
- >5% Improvement Across Scheme
- Improved Stay At Work
- NTPFES RTW Pool Decreased 40%



Northern Territory Police, Fire and Emergency Services

Support & Wellbeing

Julian Robinson Acting Principal Psychologist









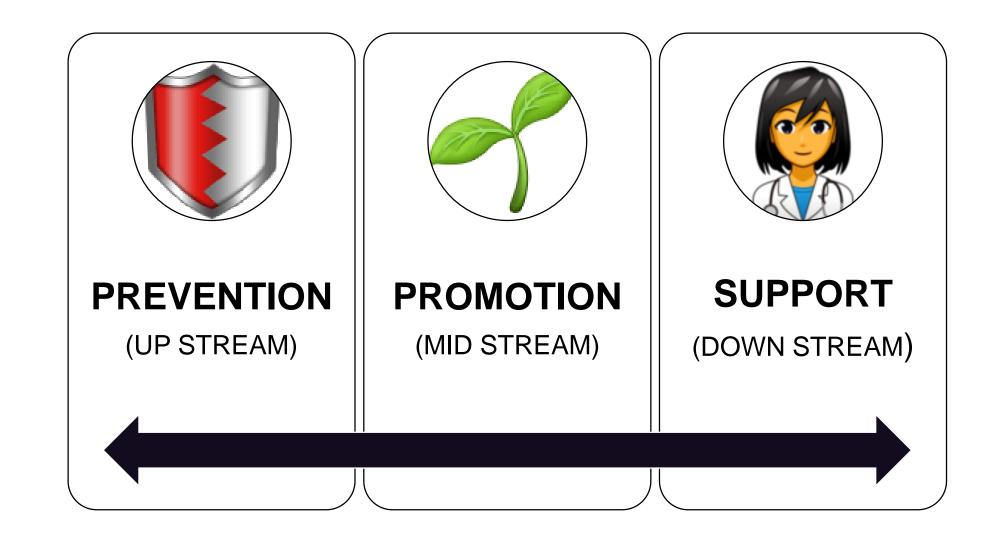
PFES

Heads ûp

www.headsup.org.au



www.thriveatwork.org.au



Accessible Wellbeing Supports:

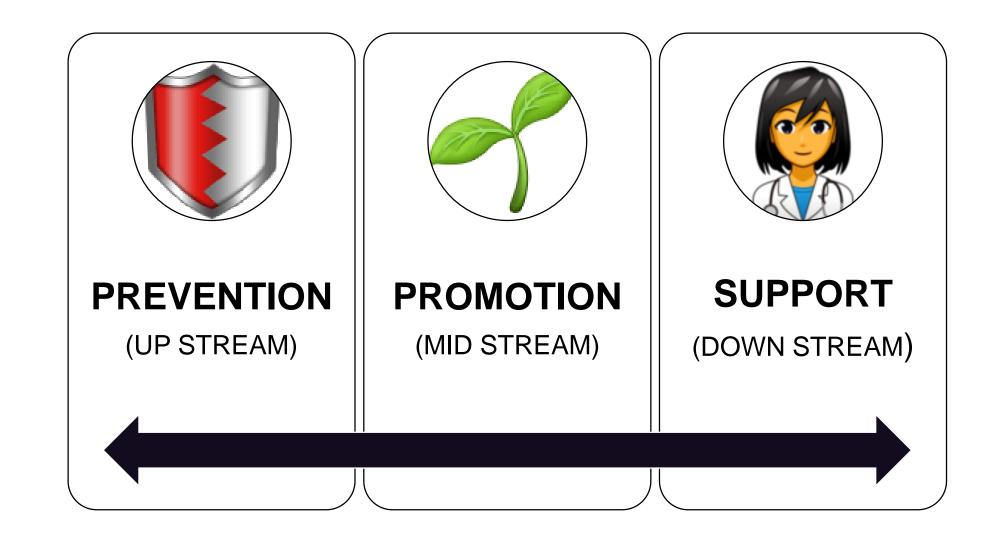
- Peer Support
- Chaplaincy
- Support from managers/ supervisiors

Focused Health Interventions:

- Counselling
- Allied health interventions

Specialised Clinical Treatments:

- Psychiatric & medical interventions
- Clinical level psychological treatments





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